

## Term 1, 2016 Junior Tennis Wet Weather and Medical Policy

**Wet weather** - If it's raining, we will decide whether or not the lesson can proceed one hour before the starting time. When possible, we will inform you if your lesson has been cancelled via SMS. If you are unsure, please feel free to call us on (07) 3365 6933 or visit the UQ Sport Kids Facebook page.

**Missed lessons due to rain** - If your lesson is cancelled due to rain, we offer two makeup days each term:

1. If your first lesson is missed between Week 1 and 4 of Term 1, the makeup day is Sunday 21 February.
2. If your first lesson is missed between Week 4 and 8 of Term 1, the makeup day is Sunday 20 March.
3. If your lesson is missed during Week 9 (21-24 March), a credit will be issued for our Autumn Holiday Program or Term 2 Junior Tennis Program.

- Classes on makeup days will be offered based on what has been missed during that time period.
- Lessons will be scheduled between 8:00am-12:00pm on makeup days.
- The schedule of makeup days is at the discretion of the UQ Sport Tennis Centre and will be available closer to the date of these days.
- You will be contacted via SMS and email regarding the cancellation of lessons and the makeup day. It is your responsibility to ensure that your details are up-to-date. Please see the staff at UQ Sport Tennis Centre to update your contact information. If you are unable to attend the scheduled makeup day, your lesson will be forfeited.
- If your class is rained out more than once between Week 1-4 or Week 4-8 of Term 1, rain credits will be offered and can be used for re-enrolments in the following holiday or term program.
- Please note that makeup lessons are not provided for fixtures programs as this is factored into the enrolment price.
- In the event of wet weather, strength and conditioning will be moved to an indoor space.

## Term 1, 2016 Junior Tennis Medical Makeup Policy

**Injury/Illness** - If your child is unable to attend a lesson due to injury or illness, we're happy to offer you a credit or refund for the lesson if a medical certificate is provided (which can be emailed to [tennis@uqsport.com.au](mailto:tennis@uqsport.com.au) or delivered in person).

- All credits are only valid for the **following** holiday or term program.
- If credits are not used within this timeframe, they will be forfeited.

**If you have any questions, please don't hesitate to get in touch:**

- [tennis@uqsport.com.au](mailto:tennis@uqsport.com.au)
- (07) 3365 6933