

Position Description

Job title:	Tennis Coach
Reporting to:	Program Coordinator - Tennis
Status:	Casual
Agreement Type:	Enterprise Bargaining Agreement
Department:	Tennis
Location:	Tennis Centre
Reports:	Nil

Purpose of the position

The Tennis Coach is responsible for the delivery of services for players of all ages and ability through junior, adult and high performance coaching programs, corporate tennis, coaching development and junior sport development. As well as the provision of a consistent customer experience to create an environment that will maximise participation and increase revenue.

This includes providing exceptional customer service to current and potential UQ Sport customers and ongoing promotion of UQ Sport's products and services; delivery of initiatives to increase involvement of key stakeholders in coaching programs; maintain a positive profile for UQ Sport in the wider University community.

Essential Qualifications

- Minimum of a Tennis Australia Community Coaching qualification or equivalent
 - Blue Card
 - First Aid & CPR Certificates
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Essential Experience and Skills

- Minimum 2 years' experience coaching tennis
 - Exceptional customer service skills
 - Well-developed inter-personal and communication skills
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Essential Behavioural Competencies

- Rapport / Relationship Building
- Planning and Organising
- Oral Communication/Presentation
- Initiative
- Information Monitoring

- Cooperation/Collaboration
- Judgment and Decision Making
- Leadership
- Work Efficiency
- Creativity/Innovativeness

Essential Health and Safety Responsibilities

- Adopting safe work practices
- Actively report workplace hazards, injuries and accidents arising from workplace activities and provide recommendations for corrective actions to prevent or minimise the chance of recurrence
- Ensure your behaviour does not pose a risk to the health and safety of any person and does not interfere with or misuse materials, equipment or property.
- Participating in meetings, training and other health and safety activities.