

Kids Tennis – Wet Weather & Medical Policy

Wet Weather

If it is raining, UQ Sport Tennis Centre will make a decision one hour before the lesson start time whether or not to proceed. When possible, we will inform you if your lesson has been cancelled via SMS. If you are unsure, please contact us on (07) 3365 6933.

Cancelled Lessons Due to Rain

If your lesson is cancelled due to rain, we offer two make-up days each term:

1. If your first lesson is cancelled in Week 1 - 5, the make-up day will be on the Sunday of week 5.
2. If your first lesson is cancelled in Week 6 - 10, the make-up day will be on the Sunday of week 10.
3. Classes on make-up days will be offered based on what has been missed during that time period.
4. Lessons will be scheduled between 8:00am-2:00pm on make-up days.
5. The schedule of make-up days is at the discretion of the UQ Sport Tennis Centre and will be available the week of the make-up day.
6. You will be contacted via SMS regarding the cancellation of lessons and e-mailed regarding the make-up day. It is your responsibility to ensure that your contact details are up-to-date. Please see the staff at UQ Sport Tennis Centre to update your contact information. If you are unable to attend the scheduled make-up day, your lesson will be forfeited.
7. If 2 or more lessons are cancelled due to rain between Week 1-5 or Week 6-10, a make-up lesson will be provided for the first cancelled lesson and a credit will be issued to your child's profile for any subsequent cancelled lesson/s. Credits are valid for 12 months from their issue date.
8. Please note that make-up sessions are not provided for the fixtures program. We will instead issue a credit for cancelled fixtures sessions.
9. In the event of wet weather, performance squad players will either be issued a credit or a make-up lesson throughout the week depending on availability. The make-up lessons are organized by the Junior Development Coach.

Medical Policy

1. If your child is unable to attend a lesson due to injury or illness, UQ Sport Tennis Centre will issue a credit or refund for the lesson if a medical certificate is provided.
2. All credits are valid for 12 months from their issue date.
3. If credits are not used within this timeframe they will be forfeited.