

Position Description

Job title:	Lifeguard
Reporting to:	Duty Manager – Lifeguards
Department:	Aquatics
Location:	St Lucia

Purpose of the Position

Lifeguarding is an important part of the operations of all aquatic centres. The Lifeguard is responsible for supervising swimming activities at the Aquatics facilities to ensure high standards for safety, responding to and preventing emergencies.

Key Responsibilities

- Ensuring the safety of patrons at the Aquatic Centre by supervising swimming activities and holding compliance to safety regulations
- Following the lifeguard supervision plan to ensure that swimming pools and surrounds are under constant surveillance.
- Communicating with and educating pool patrons on water safety and appropriate behaviour.
- Performing operational procedures as required, including opening and closing of the venue, application and removal of pool blankets, setting up for pool programs and events, maintenance and storage of equipment, and reporting of any security or maintenance issues.
- Carrying out rescues as required and rendering first aid/resuscitation to any person requiring attention.
- Undertaking cleaning to meet Workplace Health and Safety Plans
- Monitoring water quality, conducting pool and water quality tests to ensure full compliance with health and safety standards
- Regular inspection of all emergency equipment in line with the daily operational checklist.
- Providing exceptional customer service to current and potential UQ Sport customers
- Maintaining a positive profile for UQ Sport in the wider University community.

Flexibility to be rostered across the centres' operating hours including weekends, early mornings and late afternoons will be highly regarded.

Essential Qualifications

- First Aid and CPR
- Pool Lifeguard
- Blue Card

Essential Experience and Skills

- Demonstrated experience as a Pool Lifeguard.
- Proven ability to react calmly and effectively in emergency situations
- A passion for water safety and a commitment to facilitating a safe and enjoyable aquatic experience for everyone.
- Demonstrated commitment to customer service excellence

- Demonstrated well-developed inter-personal skills
 - Demonstrated personal initiative and ability to work autonomously
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Essential Behavioural Competencies

- Passion for continuous learning and professional development
 - Ability to develop meaningful relationships with internal and external stakeholders
 - Demonstrated ability to create positive experience with customers, clients and colleagues
 - Support, listen to, encourage, and collaborate with colleagues
 - Consistent drive to take ownership of the position, plan and organise to deliver on promises
 - Champion innovation and embrace change for continuous improvement
 - Be a respectful and reliable team member
 - Align behaviour with the UQ Sport values and guiding principles
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Essential Health and Safety Responsibilities

- Adopting safe work practices
- Actively reporting workplace hazards, injuries and accidents arising from workplace activities and providing recommendations for corrective actions to prevent or minimise the chance of recurrence
- Ensuring your behaviour does not pose a risk to the health and safety of any person and does not interfere with or misuse materials, equipment or property
- Participating in meetings, training and other health and safety activities