



UQ SPORT

Position Description

Job title:	UQ Can Swim Instructor
Reporting to:	Programs Manager - Aquatics
Department:	Aquatics
Location:	St Lucia

Purpose of the Position

The UQ Can Swim Instructor is responsible for providing consistent excellence in customer experience and ongoing promotion of UQ Sport's products and services to the UQ community and other user groups.

Key Responsibilities

- Delivery of quality programs with the ability to modify lesson plans to suit individual needs
- Ensuring the programs are safe for customers and are professionally delivered in accordance with program requirements
- Maintaining a positive profile for UQ Sport in the wider community

Essential Qualifications

- Austswim Teacher of Swimming and Water Safety
- Austswim Teacher of Aquatics – Access and Inclusion
- First Aid & CPR Certificates
- Blue Card

Essential Experience and Skills

- Demonstrated experience in the delivery of swimming lessons
- Previous experience in child related work
- Demonstrated well-developed inter-personal skills
- Demonstrated commitment to customer service excellence
- Commitment to on-going participation in external training applicable to learn to swim
- Demonstrates personal initiative and ability to work autonomously

Essential Behavioural Competencies

- Passion for continuous learning and professional development
- Ability to develop meaningful relationships with internal and external stakeholders
- Demonstrated ability to create positive experience with customers, clients and colleagues
- Support, listen to, encourage, and collaborate with colleagues
- Consistent drive to take ownership of the position, plan and organise to deliver on promises
- Champion innovation and embrace change for continuous improvement
- Be a respectful and reliable team member

- Align behaviour with the UQ Sport values and guiding principles



Essential Health and Safety Responsibilities

- Adopting safe work practices
- Actively report workplace hazards, injuries and accidents arising from workplace activities and provide recommendations for corrective actions to prevent or minimise the chance of recurrence
- Ensure your behaviour does not pose a risk to the health and safety of any person and does not interfere with or misuse materials, equipment or property.
- Participating in meetings, training and other health and safety activities.