

## Position Description



**Job title:** Group Fitness Instructor

**Reporting to:** Venue Supervisor

**Department:** Gatton

**Location:** Gatton

---

### Purpose of the Position

The Group Fitness Instructor is responsible for providing consistent excellence in customer experience and ongoing promotion of UQ Sport's products and services to the UQ community and other user groups.

This includes the providing exceptional customer service to current and potential UQ Sport customers; providing quality, fun and inspiring group fitness experiences to UQ Sport customers; ensuring the programs are safe for customers and are professionally delivered in accordance with program requirements; and maintaining a positive profile for UQ Sport in the wider community.

---

### Essential Qualifications

- Certificate III or IV or GEL in Fitness or equivalent
- Current recognised qualification/certification and/or training in a specific group fitness class
- First Aid & CPR Certificates

---

### Essential Experience and Skills

- Proven level of fitness appropriate for designated classes
- Demonstrated experience in instructing group fitness classes to music
- Demonstrated well-developed inter-personal skills
- Demonstrated commitment to customer service excellence
- Commitment to on-going participation in external training applicable to specific group fitness classes

---

### Essential Behavioural Competencies

- Integrity
- Serving the Customer
- Drive for Results
- Quality Focus
- Communicating with Clarity

---

### Essential Health and Safety Responsibilities

- Adopting safe work practices
- Actively reporting workplace hazards, injuries and accidents arising from workplace activities and providing recommendations for corrective actions to prevent or minimise the chance of recurrence



- Ensuring your behaviour does not pose a risk to the health and safety of any person and does not interfere with or misuse materials, equipment or property
- Participating in meetings, training and other health and safety activities